

IH Aberdeen - Student Homestay Terms and Conditions

1. An accommodation finding fee of £30 is charged, along with the accommodation cost. When the finding fee & a deposit of 2 weeks accommodation have been paid, we will start the process of arranging accommodation.
2. The period for which we will arrange accommodation with host families is restricted to the period of study with us and you must be studying full time (minimum 15 hours per week). Students are not allowed to make arrangements directly with their host family.
3. Students must pay for their homestay at least 2 weeks in advance and must never try to pay hosts directly.
4. Students must arrive on a Sunday & depart on a Saturday.
5. Normally students will be able to reach the school on foot or by bus in 10 - 30 minutes. During our busy summer period, travel times may increase.
6. Aberdeen is a multi-cultural society, hosts can be single people, couples or families of varying nationality – we cannot guarantee a particular sort of host and places are always subject to availability and change.
7. Many British hosts have pets such as cats and dogs. It may be difficult for our Accommodation Officer to find a host without pets. If a student has a "no pet" requirement, the student must inform us of this requirement when booking, and must be clear on the type of pet and the reason why (allergy, cultural prohibitions) the student cannot be in a family with that pet.
8. Cancellations: The accommodation finding fee is non-refundable. If you send us written cancellation at least 2 weeks' before your homestay arrival date, the accommodation deposit will be refunded. If less than 2 weeks' cancellation notice is given only half the accommodation deposit will be refunded.
9. Extending your stay: students wishing to extend their stay with a host family must give us at least 2 weeks' notice. Extending your stay may be subject to an administration fee of £30.00. You do not need to pay this fee if you can stay with the same host family and extend your stay by at least several weeks and extend your course at the same time.
10. Students must give the school and the host family 1 week's notice if they intend to leave the family earlier than planned. If you do not, you will not be refunded your money for that 1 week.
11. If you, the student, are unhappy in your host family, please tell our Accommodation Officer. We will always help to resolve any misunderstandings or conflicts. You may have had a misunderstanding with the family due to language difficulties.
12. How to request to change host family: the student should speak to the school Accommodation Officer. We may charge an additional accommodation arrangement fee, depending on the reasons for the change, the situation with the host family and the urgency of the request (please note that we must normally give the host family 1 week's notice).
13. To help us find a suitable homestay family, students must truthfully complete the details required on the registration form. It is particularly important that the student provides accurate information about health, whether a student smokes or not, dietary requirements and any allergies. The family may ask the student to leave if the information provided is not accurate.
14. Special Requests: We will do our best to accommodate special requests but we are not able to guarantee this. It takes time to deal with special requests so please send your booking as early as possible to avoid disappointment.
15. Smoking is not usually permitted in a host family's home. For students who smoke it may only be possible to find accommodation where smoking is only permitted outside the house.
16. A student's first few days is characterised by getting to know the school, their family and the city. Effective communication is a key to making this a smooth process. We will normally make the student's mobile phone and emergency telephone details available to the host family to facilitate communication.
17. The student must inform their host family if he/she causes any breakages or damage and must make every effort to settle the damage with the host family before leaving. International Aberdeen accepts no responsibility or liability for any loss or damage directly or indirectly caused by any student or host family.
18. Security: Students must ensure that they lock/secure all doors/windows to the hosts home when going out.
19. We expect reasonable behaviour from students and host families. Students that don't show reasonable behaviour (for instance swearing, inappropriate behaviour, lack of respect shown to the host, vulgarity, violence, taking of illegal substances) may be removed from the family at short notice.
20. Many families allow students the use of their internet connection. Students must not install any software on their host's computers without their approval and must make every attempt to avoid downloading adult/sexual content and illegal and/or damaging software or web content while using their host's internet connection.
21. International House Aberdeen only has a limited number of host families willing to host students during the Christmas period. Students will need to inform International House Aberdeen in advance if homestay accommodation during the Christmas period is required and may be charged a supplement in addition to the regular accommodation rates for the Christmas period.
22. You should understand that any information you have provided to us at the school, or will provide in the future, will be processed by the school, in compliance with the provisions of the Data Protection Act 1998. Under data protection legislation you can ask for a copy of certain personal records held about you.

Student Signature:

Print Name:

Date: